

RMIT University FAQs

Photography is in Storey Hall. How do I get there?

Storey Hall is located at the city Campus of RMIT University in Swanston St. between Latrobe and Lonsdale streets. Enter building 16 from Swanston St. and follow the signs to our studios on level 5.

Can I have a family photograph taken?

You are welcome to have family portraits taken. Our photographers will take a selection of photographs on the day.

If I'm being photographed before the ceremony, I won't have my degree.

We provide sample testamurs to graduates for their photo sittings.

Where do I get my gown and trencher?

RMIT will supply these items to you on the specific gown collection days. Our photographic services are available on both of the gown collection days as well as the three additional days of photography. We do have some additional gowns and colours at our studios, but it is advisable for all graduates to bring their own as supplied to them by the University.

Do I need to make an appointment for photography?

No appointment is necessary to have photographs taken. Simply arrive at our studios at a time suitable to you and your family during the session times to be photographed. If you wish to save some time, you may book in with our 'Jump the Q' service through our web site. Register your details and print off the booking form. Please bring the booking form with you when you come to our studios. Present it to our staff who will then accept your sitting fee payment and show you to the next available studio.

Do I need to cancel my booking if my plans change?

No, you do not need to cancel your booking, just come to our studios during the session times when it is convenient to you and your family.

What is the sitting fee for?

The sitting fee covers the cost of photography and supply of your proofs which are yours to keep.

When will I receive my proof photographs?

Your proof photographs and ordering details will arrive in the mail approximately 7 days after photography. Alternatively you can view and order your graduation portraits on our web site, 3 working days after photography.

How long will my order take?

Orders for graduation portraits are normally completed within 21 working days, however our laboratory closes over the Christmas/New Year period, so some orders placed over that time may be delayed.

I'm going back overseas after my graduation, how will I get my proofs?

Simply supply us with your overseas address and also email address where possible when you make your sitting fee payment. Your proofs will be posted to you, but please allow extra time for their delivery. You may find it more convenient to view your proofs directly on our web site.

How long will my proofs stay on the website for viewing?

We guarantee that your proof images will be available for viewing on our web site for six months after photography.

I'm not sure how to wear my gown and colours. Will there be someone at your studios to help me?

Yes, our staff are experienced in graduation photography and will be able to assist you to wear your regalia correctly.

What sort of photographs can I have taken?

Our photographers will capture a selection of images of you to record you graduation, (usually 3-4 different poses), plus family photographs.

Can I have unlimited family and friends photographs taken?

You can have as many photographs as you want taken, but most graduants find that photographs of 6 different poses of themselves and their family is adequate. If you require more photographs taken, an additional sitting fee payment will be required.

Do I need to pay for my photographs at the photography session?

No, at the photography session you will only be required to pay the sitting fee of \$30. Payment for graduation portraits are made when placing your order.

What sort of photos can I purchase?

Photo enlargements from 13x9 cm up to 70x60cm are available, plus canvas style prints, black & white prints, plus some exclusive, special photo presentations in several sizes and styles featuring the name of your university and the year of graduation are also available. Our photo packages offering additional value and discounts to graduates are popular choices.

If I have my photos taken on the gown collection days, will my gown need ironing?

Yes, your gown and colours will be folded when you collect them but we have a steam pressing service available on hand to help with this. If you plan to have your photographs taken on one of the special days of photography, please arrive with your regalia ironed as there can be a high demand on the steam pressing service.